

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

LISTING OF CLAIMS:

1-10. (canceled)

11-20. (cancelled)

21. (currently amended) ~~Process~~ A method for the allocation of seats to customers, usable with a computerized reservation system, ~~characterized by the fact~~

~~that it comprises the following allocation steps:~~

~~_____~~ comprising:

- assignment, in a database, to each customer, of data relative to placement criteria;

- assignment to each placement criterion, of an attribute weight;

- determination by a processor of a ~~value~~ of satisfaction value of the customers ~~customer~~ for each ~~a~~ seat as a function of agreement with the placement criteria 7i;

- assignment, in a database, to each customer, of a priority level 7i; and

- assignment of seats to all the customers by
allocation ~~by with~~ an allocation server, to each customer, by
decreasing order of level of priority, of the available seat
having the maximum satisfaction value.

22. (currently amended) The method ~~Process~~ according to
claim 21, wherein ~~characterized by~~ the fact that the steps of
allocation are repeated upon each new reservation or cancellation
of a seat.

23. (currently amended) The method ~~Process~~ according to
claim 21, ~~characterized by the fact that if~~ further comprising
upon all the available seats being ~~are all assigned, placement~~
placing of remaining customers on the waiting list.

24. (currently amended) The method ~~Process~~ according to
claim 21, ~~characterized by the fact wherein~~ there is assigned to
each seat at least one attribute ~~of~~ indicating inclusion in group
of available seats, for the definition of the seats available for
allocation.

25. (currently amended) The method ~~Process~~ according to
claim 24, wherein ~~characterized by the fact that~~ there is
excluded from the group of available seats, seats whose
reservation is confirmed by the customer.

26. (currently amended) The method ~~Process~~ according to claim 25, ~~wherein characterized by the fact that~~ for customers whose seat has a confirmed reservation, there is carried out a search procedure for a possible better seat by the steps of allocation.

27. (currently amended) The method ~~Process~~ according to claim 21, ~~characterized by the fact that~~ wherein the placement criteria comprise data as to zone or location of the seats desired by the customer.

28. (currently amended) The method ~~Process~~ according to claim 21, ~~characterized by the fact that~~ wherein the placement criteria comprise a criterion of adjacency of the customer to at least one other customer.

29. (currently amended) The method ~~Process~~ according to claim 21, ~~characterized by the fact that~~ wherein there is assigned to each placement criterion an attribute defining it either as mandatory or as preferred.

30. (cancelled)